



# Pinehurst Medical Clinic

Location: Pinehurst Medical Clinic Sleep Disorder Center  
245 Page Road  
Pinehurst, NC 28374

Dear New Patient of Pinehurst Medical Clinic Sleep Disorder Center,

We are pleased to welcome you as a new patient of Pinehurst Medical Clinic's Sleep Disorder Center. To ensure the best possible experience during your upcoming visit, please take note of the following:

1. Plan on arriving at least 15 minutes prior to the scheduled time of your appointment to avoid delays.
2. Bring your medical insurance card(s) and medications with you on the day of your appointment. To find a list of PMC's contracted payers or to review additional insurance information, please visit [pinehurstmedical.com/resources-category/insurance](http://pinehurstmedical.com/resources-category/insurance)
3. Complete your new patient paperwork before coming to your appointment. If you need a paper copy mailed to you, please call (910) 695-2161 to make this request. Please allow at least 2 business days for your request to be processed, and an additional 5-7 business days to receive a paper copy in the mail.
4. If previous medical records are needed our office may contact you to make arrangements to obtain records.
5. If you are a new patient being seen for Sleep Medicine and have seen a previous doctor for sleep issues, please bring all sleep records and studies you have had in the past to your appointment. You can also have these records faxed prior to your appointment by sending them to (919) 292-1205.
6. Once you've established care, for urgent needs after hours, please call the office and follow the instructions to reach the provider on call.

*Pinehurst Medical Clinic Pulmonology & Sleep Medicine kindly ask you and anyone coming with you to your appointment to **refrain** from wearing scented lotions, perfumes, and/or cologne as many of our patients are sensitive to these products. If you or any persons with you do not adhere to this policy, you may be asked to reschedule.*

We look forward to seeing you soon. In the event you need to cancel your appointment, we ask that you give us at least 24 hours' notice.

Sincerely,  
PMC Sleep Medicine  
(919) 292-1201

**REGISTRATION FORM**
**PATIENT INFORMATION**

<b>Patient's Name:</b>		
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Home Phone:</b>		
<b>Mobile Phone:</b>		<b>Other Phone:</b>
<b>Patient e-mail:</b>		
<b>Date of Birth:</b>	<b>Sex:</b> <input type="checkbox"/> Male <input type="checkbox"/> Female	
<b>Marital Status:</b> <input type="checkbox"/> Married <input type="checkbox"/> Single <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed <input type="checkbox"/> Unknown		
<b>Race:</b> <input type="checkbox"/> Black/African American <input type="checkbox"/> Asian <input type="checkbox"/> White <input type="checkbox"/> American Indian/Alaskan Native <input type="checkbox"/> Native Hawaiian/Other Pacific Islander <input type="checkbox"/> Unknown		
<b>Ethnicity:</b> <input type="checkbox"/> Hispanic <input type="checkbox"/> Non-Hispanic		
<b>Primary Language:</b> <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other: _____		
<b>Social Security Number:</b>		
<b>Primary Care Doctor:</b>		

**EMPLOYER INFORMATION**

<b>Employment Status:</b> <input type="checkbox"/> Employed <input type="checkbox"/> Self-employed <input type="checkbox"/> Retired <input type="checkbox"/> Disabled <input type="checkbox"/> Student <input type="checkbox"/> Unemployed
<b>Employer Name:</b>
<b>Employer Telephone:</b>

**EMERGENCY CONTACT**

<b>Emergency Contact Name:</b>
<b>Relationship to Patient:</b>
<b>Emergency Contact Phone:</b>

**RESPONSIBLE PARTY INFORMATION**

<b>Parent/Guardian Name:</b>		
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Telephone:</b>		

**INSURANCE INFORMATION**

<b>Insurance Company:</b>	
<b>Policy / Group Number:</b>	<b>Effective Date – From:</b>
<b>Subscriber Name:</b>	<b>Patient's Relationship to Insured:</b>
<b>Subscriber SSN:</b>	<b>Subscriber's DOB:</b>
<b>Subscriber Employer:</b>	<b>Subscriber's Sex:</b> <input type="checkbox"/> Male <input type="checkbox"/> Female



Please Arrive 15 Minutes Before Your Scheduled Appointment Time

Pinehurst Medical Clinic Sleep Medicine Questionnaire

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Referring Doctor: \_\_\_\_\_

Why are you seeing a sleep specialist: \_\_\_\_\_

Please help us find out about you by filling out the "Patient" side of this form

PATIENT

CLINICIAN

When did your sleep issues begin? \_\_\_\_\_

Any trouble sleeping as a child or teenager? [ ] Yes [ ] No

If you have tried any sleep medications which ones?
\_\_\_\_\_
\_\_\_\_\_

Are you currently using a sleep aid and which one? \_\_\_\_\_

Tell us about your sleep schedule:

What is your weekday bedtime? \_\_\_\_\_ wake up? \_\_\_\_\_
weekend bedtime? \_\_\_\_\_ wake up? \_\_\_\_\_

How long does it take for you to fall asleep? \_\_\_\_\_ minutes \_\_\_\_\_ hrs.

What time do you eat dinner? \_\_\_\_\_

What snacks/drinks do you typically consume after dinner?
\_\_\_\_\_

What do you do after dinner? \_\_\_\_\_
\_\_\_\_\_

Do you do any of the following activities in bed before bedtime?

Circle all that apply: Read Watch TV Play Video Games

Talk on the Phone Use Cell Phone, Tablet, or Computer

How many times do you wake up in the middle of the night? \_\_\_\_\_

able to fall back to sleep easily? [ ] Yes [ ] No [ ] Not always

How often do you need to get up to urinate during sleep? \_\_\_\_\_

What do you do when you are unable to sleep? \_\_\_\_\_
\_\_\_\_\_

Do you work outside the home? [ ] Yes [ ] No

If yes, what are your hours? \_\_\_\_\_

Do you work weekends? [ ] Yes [ ] No Shift Work? 1st 2nd 3rd

Retired? [ ] Yes [ ] No

Disabled? [ ] Yes [ ] No

BMI>35

Age>50

Neck:

Gender:

Mallampati:

Do you take daytime naps?  Yes  No

How many per week? \_\_\_\_\_

How long do they last? \_\_\_\_\_

What time of the day? \_\_\_\_\_

Are the naps refreshing?  Yes  No

Do you doze (unintentional falling asleep) in the afternoon or evening?

Yes  No

Do you ever experience restlessness in your legs before bedtime?

No  Yes: how many days per week? \_\_\_\_\_

*If yes, does it disrupt your sleep?*  Yes  No

Do you move or kick your legs while sleeping? (*Bed partner complains*)

Yes  No  Don't know

Currently smoking?

Yes  No

Do you drink alcohol beverages routinely at night?

Yes  No

*If yes, how many?* \_\_\_\_\_

Do you drink caffeinated beverages (coffee, tea, soda)?  Yes  No

How many before 6pm? \_\_\_\_\_ How many after 6pm? \_\_\_\_\_

Do you drink any type of energy drinks?

Yes  No

*If yes, how many and what times?* \_\_\_\_\_

If you use any recreational drugs, please list: \_\_\_\_\_

Have you ever felt the sudden loss of strength (arms/legs) in response to emotional experiences?

Yes  No

Have you ever felt paralyzed when you first wake up or when falling asleep?

Yes  No

Do you ever have vivid or menacing visions while you are falling asleep?

Yes  No

Do you walk in your sleep?

Yes  No

Talk in your sleep?

Yes  No

Do you have nightmares?

Yes  No

Do you ever accidentally urinate in bed?

Yes  No

Are you sleepy or tired during the day?  Yes  No

How many days of the week? \_\_\_\_\_

When did it start \_\_\_\_\_ weeks \_\_\_\_\_ months \_\_\_\_\_ years

Is it worsening?  Yes  No

Have you had close calls or accidents when driving due to sleepiness?

Yes  No

Have you had any issues with concentration or memory loss?

Yes  No

Please rate your chances of **falling asleep** in the following situations using the scale below:

- 0 – would never doze
- 1 – slight chance of dozing
- 2 – moderate chance of dozing
- 3 --- high chance of dozing

- \_\_\_\_\_ Sitting and reading
- \_\_\_\_\_ Watching television
- \_\_\_\_\_ Sitting inactive in a public place
- \_\_\_\_\_ While a passenger in a car without a break
- \_\_\_\_\_ Laying down to rest in the afternoon when circumstances permit
- \_\_\_\_\_ Sitting and talking to someone
- \_\_\_\_\_ Sitting quietly after lunch (without alcohol)
- \_\_\_\_\_ In a car, while stopped in traffic for a few minutes

Rate the severity of your daytime **fatigue**:

0---1-----2---3--4-5---6--7--8---9--10

None

Moderate

Severe

Have you been diagnosed with sleep apnea?  Yes  No  
 If yes, are you on CPAP therapy?  Yes  No  
 If no, please answer the following:

Do you snore?  Yes  No  
 If yes, is it loud?  Yes  No  
 Is it getting worse?  Yes  No  
 Do you snore on your back?  Yes  No In a chair?  Yes  No  
 Do you gasp or choke during sleep?  Yes  No  
 Has anyone ever noticed you stop breathing during sleep?  
 Yes  No  
 Do you wake with a dry mouth?  Yes  No  Sometimes  
 headache?  Yes  No  Sometimes

**Health Questionnaire:**

Allergies: \_\_\_\_\_  None

Please list any current or past illnesses/medical conditions you have been treated for:

- 1. \_\_\_\_\_ 4. \_\_\_\_\_
- 2. \_\_\_\_\_ 5. \_\_\_\_\_
- 3. \_\_\_\_\_ 6. \_\_\_\_\_

Please list all current medications: *If PMC patient, this is not needed.*

- 1. \_\_\_\_\_ 5. \_\_\_\_\_
- 2. \_\_\_\_\_ 6. \_\_\_\_\_
- 3. \_\_\_\_\_ 7. \_\_\_\_\_
- 4. \_\_\_\_\_ 8. \_\_\_\_\_

## **Pinehurst Medical Clinic Consent for Release of Protected Health Information to Family**

I consent to disclosure of the following protected health information about me to the following family member(s) or person(s) involved in my care or payment of my care:

1. \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

2. \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

3. \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

Check all that apply:

- All of my medical information
- Information necessary to schedule appointments for me
- Lab or test results
- Information necessary to provide, call in or pick up prescriptions for me
- Information necessary to help my family member(s) to pick up or arrange for medical equipment to be provided to me
- Information necessary to bill for or submit claims for care provided to me to government or private insurance payers

My consent will remain in effect as long as I am a patient at Pinehurst Medical Clinic, unless and until I notify Pinehurst Medical Clinic in writing of any changes.

Patient Name (printed): \_\_\_\_\_

Patient/Legal Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to patient: \_\_\_\_\_

Account # \_\_\_\_\_

**Patient Acknowledgment and Authorization**

Please initial each section and sign to indicate acknowledgment and authorization.

**Patient Payment Policy**

I have read and understand the Pinehurst Medical Clinic, Inc. Patient Payment Policy and I agree to pay for treatment rendered to me/the patient.

**Notice of Privacy Practices**

I understand that Pinehurst Medical Clinic, Inc. will use and disclose my/the patient's health information for the purposes of treatment, payment, and healthcare operations, as permitted by law. Further information can be found in the Notice of Privacy Practices, which has been offered to me.

**Assignment of Insurance Benefits**

I authorize the payment of medical benefits to Pinehurst Medical Clinic, Inc., and hereby assign to Pinehurst Medical Clinic, Inc. and the professionals involved in my/the patient's care, all rights and claims for reimbursement under any private health insurance policy, Medicare, Medicaid, or any other programs that I identify for which benefits may be available to pay for the services provided to me/the patient.

**Consent to Treat**

I, the Patient/the Patient's Legal Representative, hereby grant permission to Pinehurst Medical Clinic, Inc., and its authorized representatives to perform examinations/treatment deemed necessary or advisable for diagnosis and treatment.

**Patient Rights and Responsibilities**

I understand that I have the right, and the responsibility, to participate in my/the patient's care and treatment. I understand that I have the right to be informed about the treatment being recommended, and the responsibility to ask questions if I do not understand it. I agree to provide accurate and complete information about my/the patient's health history and presenting complaint, to agree upon a treatment plan, and follow that plan. I understand that the Pinehurst Medical Clinic health care providers will treat me with respect, and I agree to do the same for them.

**Patient Name (printed):** \_\_\_\_\_**Patient/Legal Guardian Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Pinehurst Medical Clinic Patient Payment Policy**

1. Payment is due at the time of service. This may include deductibles, co-payments, co-insurance, and services not covered by an insurance company.
2. Payments may be made by cash, check, money order, MasterCard, Visa, Discover, or American Express.
3. You may receive a separate bill for services provided by a FirstHealth Cardiology & Specialty Clinic provider at PMC.
4. Patients without insurance may be eligible to receive a discount for payment in full on the day services are provided. You will need to speak to a Patient Account Representative.
5. A No-Show Charge will apply should you fail to keep your scheduled appointment without giving us a 24-hour or greater advanced notice of your cancellation. Three (3) consecutive appointment cancellations and/or no-shows may result in dismissal from Pinehurst Medical Clinic. The No-Show fees are \$75 for a new patient office visit, \$25 for an established patient office visit, and \$25-\$250 for procedure/testing appointments.
6. Patients may be charged a fee for the completion of forms.
7. Patients who feel their level of income is not sufficient to enable them to pay the amount they owe may apply for financial assistance by completing an application. This application may be obtained from one of our financial representatives or by calling Financial Services at 910-295-9392. Please note in general, financial assistance is extended only to patients whose family income is at or below 150% of the federal poverty limits.
8. Balances due after your insurance has paid will be reflected on billing statements sent to the patient's, or responsible party's, address. The amount due on the statement is due in full upon receipt. If you are unable to pay the amount in full it is your responsibility to call Financial Services to discuss making other payment arrangements.
9. Unpaid charges billed to your insurance will appear on your statement indicating they are pending a response from the insurance company. If a charge has been filed with your insurance for over 60 days without a response, please contact your insurance company. If the charge remains unpaid it may become your financial responsibility.
10. It is important to remember that health insurance coverage and plans vary, and not all charges will be covered or paid in full. If your insurance denies a service or does not pay in full, you are responsible for paying the remaining balance.
11. Services received as a result of an accident are to be paid promptly. We do not allow additional time for payment where the accident results in a lawsuit or insurance case.
12. If your health insurance plan requires a preauthorization or referral, it is your responsibility to ensure it is obtained before services are received.
13. New patient visits are coded per industry standards based on whether the patient is new to the specialty or subspecialty. Reference the following link for additional information:  
<https://www.aapc.com/blog/41276-new-vs-established-patients-whos-new-to-you/>
14. Failure to pay a balance due promptly may result in one or more of the following:
  - a. Your account may be referred to a collection agency,
  - b. Your past due status may be reported to the applicable credit bureaus,
  - c. Your ability to receive services from Pinehurst Medical Clinic may be jeopardized.

**We encourage those who have questions regarding this policy document or any aspect of their bill to contact us at (910) 295-9391 or toll-free at (866) 327-3159.**





# Pinehurst Medical Clinic

## Access Your Health Information Online

Where you need it, when you need it.

*Powered By FollowMyHealth*

An all-in-one personal health record & patient portal that lets you access your health information online & on the go!



View test & lab results



Receive email care reminders



Send & receive secure online messages



Request appointments



Request Rx refills



Set up proxy accounts for children & dependent adults

*To get started with a new account, give receptionist your email. To log in to an existing account, scan below.*



Questions?

Call (910) 235-3380 or email [fmhsupport@pinehurstmedical.com](mailto:fmhsupport@pinehurstmedical.com)