

### **Pinehurst Medical Clinic Dermatology**

200 Pavilion Way, Second Floor, Southern Pines NC 28387 1816 Doctors Drive, Sanford, NC 27330

Dear New Patient of Pinehurst Medical Clinic Dermatology,

We are pleased to welcome you as a new patient of Pinehurst Medical Clinic Dermatology. To ensure the best possible experience during your upcoming visit, please take note of the following:

- 1. Plan on arriving at least 30 minutes prior to the scheduled time of your appointment to avoid delays.
- 2. Bring your medical insurance card(s) and medications with you on the day of your appointment. To find a list of PMC's contracted payers or to review additional insurance information, please visit pinehurstmedical.com/resources-category/insurance
- 3. Complete your new patient paperwork before coming to your appointment. If you need a paper copy mailed to you, please call (910) 695-2161 to make this request. Please allow at least 2 business days for your request to be processed, and an additional 5-7 business days to receive a paper copy in the mail.
- 4. If previous medical records are needed our office may contact you to make arrangements to obtain records.
- 5. Please note: Full body skin exams (skin cancer screenings) are a very important part of your health maintenance. If you have other skin problems, such as hair loss, rashes, or acne, it can be difficult for a dermatologist to address everything in one visit. A thorough skin check should take up most of the visit, leaving little time for additional skin concerns. Please schedule a separate appointment for any other skin health problems, where the provider can focus thoroughly on just that problem.

We look forward to seeing you soon. In the event you need to cancel your appointment, we ask that you give us at least 24 hours' notice.

Sincerely, PMC Dermatology Southern Pines: (910) 235-3330 Sanford: (919) 708-1555



# **REGISTRATION FORM**

	PATIENT I	NFORMATION		
Patient's Name:				
Address:				
City:	State: Zip Code:			
Home Phone:				
Mobile Phone:		Other Phone:		
Patient e-mail:				
Date of Birth: Sex:   Male   Female			<b>Female</b>	
Marital Status: □ Married		Divorced	□ Unknown	
Race:   Black/African American   Asian   White   American Indian/Alaskan Native   Native Hawaiian/Other Pacific Islander   Unknown				
Ethnicity:   Hispanic	Non-Hispanic			
Primary Language:   □ English	□ Spanish	□ Other:		
Social Security Number:				
Primary Care Doctor:				
		1		
	EMPLOYER	Information		
Employment Status:   Employed	□ Self-employed	□ Retired □ Disabled	□ Student □ Unemployed	
Employer Name:				
Employer Telephone:				
_	E	ari Carmi am		
	EMERGEN	CY CONTACT		
Emergency Contact Name:				
Relationship to Patient:				
<b>Emergency Contact Phone:</b>				
RESPONSIBLE PARTY INFORMATION				
Parent/Guardian Name:				
Address:				
City:	Sta	ate:	Zip Code:	
Telephone:				
Insurance Information				
Insurance Company:				
Policy / Group Number:		Effective Date – From:		
Subscriber Name:		Patient's Relationship to Insured:		
Subscriber SSN:		Subscriber's DOB:		
Subscriber Employer:		Subscriber's Sex:   Male  Female		



		MRN:
Me	edical History Fo	rm
Patient Name:	DOB:	Date:
Primary Care Provider:		
Pharmacy (Name/City/Phone#):		
Alerts: (	please circle all the	at apply)
Allergy to adhesive	Breastfeeding	MRSA
Allergy to latex	Defibrillator	Pacemaker
Allergy to lidocaine	Immunosuppression	Rapid heartbeat w/epinephrine
Allergy to topical antibiotic oint.	Keloid scarring	Pregnancy
Blood-thinners		Planning pregnancy
	Drug Allergies:	
	 IO KNOWN DRUG AI	LERIGES
	please list all curre	
mediculions.	pieuse iisi uii curre	nti medications
	□ NO MEDICATIO	ONS
	Social History	
Smoking status: current smoker ☐ fo	ormer smoker □	never smoked $\square$
Alcohol use: none $\square < 1 \text{ drink/day } \square$	1-2 drinks/day	$\square$ 3 or more drinks/day $\square$
Occupation:		
_		6.1.
Do you wear sunscreen? Yes □ No □	·	ory of skin cancer? Yes □ No □
If yes, what SPF?	If yes, Basa and who?	l Cell, Squamous cell, Melanoma
Do you, or have you ever used a tanning be	ed?	

Yes  $\square$  No  $\square$ 

### Past Medical History: (please circle all that apply)

Dry Skin	Poison Ivy Reactions
Eczema	Precancerous Moles
Flaking/Itching Scalp	Psoriasis
Hay Fever/Allergies	Squamous Cell Carcinoma
Melanoma	HS
Depression Hypothyroidis	
Diabetes Leukemia	
End Stage Renal Disease	Lung Cancer
Gastroesophageal Reflux (GERD)	Lupus
Head Trauma	Lyme Disease
Hearing Loss Lymphoma	
Hepatitis Prostate Cance	
Hypertension (high blood pressure) Radiation Treatmen	
HIV/AIDS	Seizures
Hypocholesteremia	Stroke
Hyperthyroidism	Other:
	Eczema Flaking/Itching Scalp Hay Fever/Allergies Melanoma Depression Diabetes End Stage Renal Disease Gastroesophageal Reflux (GERD) Head Trauma Hearing Loss Hepatitis Hypertension (high blood pressure) HIV/AIDS Hypocholesteremia

#### Past Surgical History: (please circle all that apply)

Biological Valve Replacement Lumpectomy (right, left, or bilateral)

Heart Transplant Mastectomy (right, left, or bilateral)

Hip Replacement (right, left, or bilateral) Mechanical Valve Replacement

Kidney Transplant

Knee Replacement (right, left, or bilateral)

List any cancer surgeries below:

Liver Transplant

#### \*\*Please note:

Full body skin exams are a very important part of your health maintenance. If you have other skin problems, such as hair loss, rashes or acne, it can be difficult for a dermatologist to address everything in one visit. A thorough skin check should take up most of the visit, leaving little time for additional skin concerns. Please schedule a separate appointment for any other skin health problems, where the provider can focus thoroughly on just that problem.



Patient Acknowledgment and Aut	horization
Please initial each section and sign to indicate acknowledgm	ent and authorization.
Patient Payment Policy I have read and understand the Pinehurst Medical Clinic,	· ·
and I agree to pay for treatment rendered to me/the patien	nt.
Notice of Privacy Practices  I understand that Pinehurst Medical Clinic, Inc. will use at health information for the purposes of treatment, paymen as permitted by law. Further information can be found in twhich has been offered to me.	t, and healthcare operations,
Assignment of Insurance Benefits	
I authorize the payment of medical benefits to Pinehurst M and hereby assign to Pinehurst Medical Clinic, Inc. and the my/the patients care, all rights and claims for reimbursem insurance policy, Medicare, Medicaid, or any other progra benefits may be available to pay for the services provided to	e professionals involved in nent under any private health ms that I identify for which
Consent to Treat	
I, the Patient/the Patient's Legal Representative, hereby go Medical Clinic, Inc., and its authorized representatives to p examinations/treatment deemed necessary or advisable for	perform
Patient Rights and Responsibilities	
I understand that I have the right, and the responsibility, t patient's care and treatment. I understand that I have the treatment being recommended, and the responsibility to a understand it. I agree to provide accurate and complete in patient's health history and presenting complaint, to agree follow that plan. I understand that the Pinehurst Medical will treat me with respect, and I agree to do the same for them.	right to be informed about the ask questions if I do not formation about my/the e upon a treatment plan, and
Patient Name (printed):	
Patient/Legal Guardian Signature:	Date:

## Pinehurst Medical Clinic Consent for Release of Protected Health Information to Family

I consent to disclosure of the following protected health information about me to the following family member(s) or person(s) involved in my care or payment of my care:

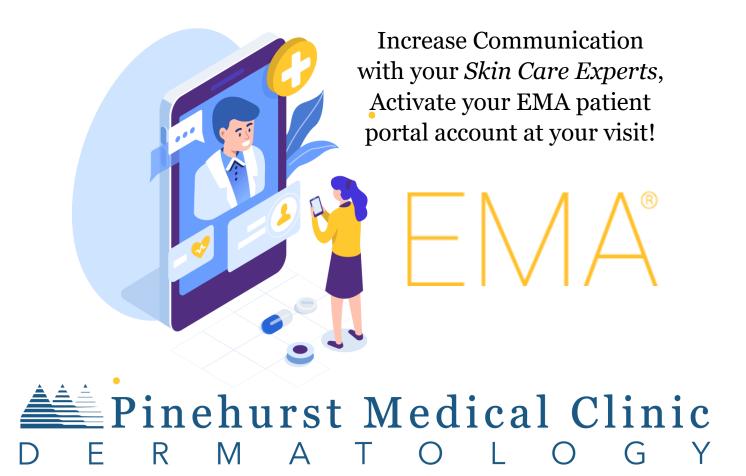
1	Phone:	Relationship:		
2	Phone:	Relationship:		
3	Phone:	Relationship:		
Check all that apply:  All of my medical information Information necessary to schedule appointments for me Lab or test results Information necessary to provide, call in or pick up prescriptions for me Information necessary to help my family member(s) to pick up or arrange for medical equipment to be provided to me Information necessary to bill for or submit claims for care provided to me to government or private insurance payers  My consent will remain in effect as long as I am a patient at Pinehurst Medical Clinic, unless and until I notify Pinehurst Medical Clinic in writing of any changes.				
Patieı	nt Name (printed):			
Patie	nt/Legal Guardian Signature:	Date:		
Relati	ionship to patient:			



## **Pinehurst Medical Clinic Patient Payment Policy**

- 1. Payment is due at the time of service. This may include deductibles, co-payments, co-insurance, and services not covered by an insurance company.
- 2. Payments may be made by cash, check, money order, MasterCard, Visa, Discover, or American Express.
- 3. You may receive a separate bill for services provided by a FirstHealth Cardiology & Specialty Clinic provider at PMC.
- 4. Patients without insurance may be eligible to receive a discount for payment in full on the day services are provided. You will need to speak to a Patient Account Representative.
- 5. A No-Show Charge will apply should you fail to keep your scheduled appointment without giving us a 24-hour or greater advanced notice of your cancellation. Three (3) consecutive appointment cancellations and/or no-shows may result in dismissal from Pinehurst Medical Clinic. The No-Show fees are \$75 for a new patient office visit, \$25 for an established patient office visit, and \$25-\$250 for procedure/testing appointments.
- 6. Patients may be charged a fee for the completion of forms.
- 7. Patients who feel their level of income is not sufficient to enable them to pay the amount they owe may apply for financial assistance by completing an application. This application may be obtained from one of our financial representatives or by calling Financial Services at 910-295-9391. Please note in general, financial assistance is extended only to patients whose family income is at or below 150% of the federal poverty limits.
- 8. Balances due after your insurance has paid will be reflected on billing statements sent to the patient's, or responsible party's, address. The amount due on the statement is due in full upon receipt. If you are unable to pay the amount in full it is your responsibility to call Financial Services to discuss making other payment arrangements.
- 9. Unpaid charges billed to your insurance will appear on your statement indicating they are pending a response from the insurance company. If a charge has been filed with your insurance for over 60 days without a response, please contact your insurance company. If the charge remains unpaid it may become your financial responsibility.
- 10. It is important to remember that health insurance coverage and plans vary, and not all charges will be covered or paid in full. If your insurance denies a service or does not pay in full, you are responsible for paying the remaining balance.
- 11. Services received as a result of an accident are to be paid promptly. We do not allow additional time for payment where the accident results in a lawsuit or insurance case.
- 12. If your health insurance plan requires a preauthorization or referral, it is your responsibility to ensure it is obtained before services are received.
- 13. New patient visits are coded per industry standards based on whether the patient is new to the specialty or subspecialty. Reference the following link for additional information: <a href="https://www.aapc.com/blog/41276-new-vs-established-patients-whos-new-to-you/">https://www.aapc.com/blog/41276-new-vs-established-patients-whos-new-to-you/</a>
- 14. Failure to pay a balance due promptly may result in one or more of the following:
  - a. Your account may be referred to a collection agency,
  - b. Your past due status may be reported to the applicable credit bureaus,
  - c. Your ability to receive services from Pinehurst Medical Clinic may be jeopardized.
- 15. Billing codes will reflect all services provided during an appointment, e.g. if a new or chronic health issue is addressed during an annual wellness visit, a copay fee, co-insurance or deductible will apply depending on the patient's insurance plan. Evaluation and management of new or chronic health issues is not considered a part of the annual wellness visit and is a separate billable service.

We encourage those who have questions regarding this policy document or any aspect of their bill to contact us at (910) 295-9391 or toll-free at (866) 327.3159.



Ask a PMC Dermatology staff member to help you activate your EMA Patient Portal to allow:

- 24/7 access to medical information
- Faster notification of test results
- Increased ability to communicate with your Dermatology Care Team
- Receive important updates, and more.



Practice URL: Pinehurstderm.ema.md

