- 1. Use one of the following web browsers to access FollowMyHealth patient portal:
  - > Mozilla Firefoxe 2.0 or later http://www.mozilla.org/en-US/
  - > Google Chrome™ 4.0 or later <u>https://www.google.com/chrome/browser/</u>
  - Apples Safaris 3.0 or later (for Windows) <u>http://support.apple.com/kb/DL1531</u> (hold the CTRL down while selecting a link to open the webpage)

## \*Internet Explorer will cause some pages to not open correctly\*

## Turn off popup blockers before trying to Make an Online Payment

- Input the web address: <u>https://pinehurstmedical.followmyhealth.com</u> or go to the Pinehurst Medical website, <u>www.pinehurstmedical.com</u>. Go to the **Patient Center** and select **My Patient** Page
- 3. Select the option to "Create an Account"
- 4. Fill out the form shown. Please fill in as much information as possible so PMC can match your portal account to your medical chart. That way you will be able to receive results and messages from your provider.

Notifications Email		Tip Code	2	
First Name		Cell Phone Numbe (optional	r	
Last Name		Home Phone Numbe (optional	r []	
Date of Birth (mm/dd		Social Securit		
Please check th	ne account inf	formation you've entered a	, bove, and review	/ the
Please check th Ferms of Servi	ne account inf ce below: Follo	formation you've entered a	, bove, and review	/ the
Please check th Ferms of Servi	ne account inf ce below: Follo	formation you've entered a wMyHealth Universal Health Record Terms of Use	, bove, and review	/ the

5. Once you complete the account creation page and accept the terms, you will then be taken to a login screen. You have different login methods available.



- a. By choosing one of the more familiar login methods, you are ONLY authenticating who you are. There will be NO data shared with any of the sites shown.
- b. However, if you still do not feel comfortable using one of those methods, you can create an entirely new username & password by selecting the green **FMH logo**.
- 6. Create your secure login:

FMH
Create Your FMH Secure Login
Already have a FMH Secure Account? <u>Click Here to log in</u>
Create Your Username Username must begin with a letter and may not contain spaces or special characters
Create Your Password
Password should be at least 5 characters in length, and include at least one numeric and one special character, such as: $1000 \pm 3\%$ $^{-1}$
Confirm Password
Enter your valid email address below. This is where we will send future communications regarding your FMH Secure Login account, including resetting forgotten passwords.
Email
Confirm Email
Continue

c.

7. Then login using the new information:

FMH	
FMH	Secure Login Creation Successful!
Enter You Username	r FMH Secure Login Username and Password to continue
Password	
Log in	r password?

- e. If you forget your password, click the link at the bottom of the login screen
- 8. You will then be asked to connect to the clinic of your choice. Find the clinic and select Connect. Then select Next. (*PMC will appear once the portal is live*)

Pinehurst Medical Clinic, Inc.	
Request Connections to He	ealthcare Organizations
Requesting a connection informs your healthcare pro FollowMyHealth.	ovider that you would like your medical information to be made available online through
If your healthcare provider is a participant in FollowM available connections by entering your zip code, prov zip code.)	dyHealth, they will display in the search results below. Use the Search Box to locate vider, or healthcare organization. (We have started the process for you by entering your
To use FollowMyHealth without adding connections, p Please note that response times to your connection re	please click the "Skip This Step" button. requests may vary by organizations or providers.
Search: 28374 (Lip Code,	ə, Organization, or Provider)
Search Results	My Organizations
Pinehurst Surgical Clinic (Part Offinehurst Surgical Group) 5 First Village Dr. Pinehurst, North_Carolina 28374	Connect
	Show More Skip This Step Next

f.

d.

g. Or you can select Skip and do this later.



h.

9. You will then be taken to the Home screen. A message will appear to show you around.

Would you like	e to watch a walkthrough
Video to learr FollowMvHeal	n how to use Ith Universal Health
Record? You (	can access this video and
more useful tip	ps by clicking 'My Accoun 'Summent'
and choosing	soppon.

CONGRATULATIONS! You have now successfully created a FollowMyHealth portal account.

Remember, if you want to be connected to PMC you will have to make sure the connection has been made. If you skipped this step during setup, go to My Account -> Connections to select the clinic.

