

Pinehurst Medical Clinic Dermatology

200 Pavilion Way, Second Floor, Southern Pines NC 28387 1818 Doctors Drive, Sanford, NC 27330

Dear New Patient of Pinehurst Medical Clinic Dermatology,

We are pleased to welcome you as a new patient of Pinehurst Medical Clinic Dermatology. To ensure the best possible experience during your upcoming visit, please take note of the following:

- 1. Plan on arriving at least 30 minutes prior to the scheduled time of your appointment to avoid delays.
- 2. Bring your medical insurance card(s) and medications with you on the day of your appointment. To find a list of PMC's contracted payers or to review additional insurance information, please visit pinehurstmedical.com/resources-category/insurance
- 3. Complete your new patient paperwork before coming to your appointment. If you need a paper copy mailed to you, please call (910) 695-2161 to make this request. Please allow at least 2 business days for your request to be processed, and an additional 5-7 business days to receive a paper copy in the mail.
- 4. If previous medical records are needed our office may contact you to make arrangements to obtain records.
- 5. Please note: Full body skin exams (skin cancer screenings) are a very important part of your health maintenance. If you have other skin problems, such as hair loss, rashes, or acne, it can be difficult for a dermatologist to address everything in one visit. A thorough skin check should take up most of the visit, leaving little time for additional skin concerns. Please schedule a separate appointment for any other skin health problems, where the provider can focus thoroughly on just that problem.

We look forward to seeing you soon. In the event you need to cancel your appointment, we ask that you give us at least 24 hours' notice.

Sincerely, PMC Dermatology Southern Pines: (910) 235-3330 Sanford: (919) 708-1555