Location: Pinehurst Medical Clinic Sleep Disorder Center

245 Page Road Pinehurst, NC 28374

Dear New Patient of Pinehurst Medical Clinic Sleep Disorder Center,

We are pleased to welcome you as a new patient of Pinehurst Medical Clinic's Sleep Disorder Center. To ensure the best possible experience during your upcoming visit, please take note of the following:

- 1. Plan on arriving at least 15 minutes prior to the scheduled time of your appointment to avoid delays.
- 2. Bring your medical insurance card(s) and medications with you on the day of your appointment. To find a list of PMC's contracted payers or to review additional insurance information, please visit pinehurstmedical.com/resources-category/insurance
- 3. Complete your new patient paperwork before coming to your appointment. If you need a paper copy mailed to you, please call (910) 695-2161 to make this request. Please allow at least 2 business days for your request to be processed, and an additional 5-7 business days to receive a paper copy in the mail.
- 4. If previous medical records are needed our office may contact you to make arrangements to obtain records.
- 5. If you are a new patient being seen for Sleep Medicine and have seen a previous doctor for sleep issues, please bring all sleep records and studies you have had in the past to your appointment. You can also have these records faxed prior to your appointment by sending them to (919) 292-1205.
- 6. Once you've established care, for urgent needs after hours, please call the office and follow the instructions to reach the provider on call.

Pinehurst Medical Clinic Pulmonology & Sleep Medicine kindly ask you and anyone coming with you to your appointment to **refrain** from wearing scented lotions, perfumes, and/or cologne as many of our patients are sensitive to these products. If you or any persons with you do not adhere to this policy, you may be asked to reschedule.

We look forward to seeing you soon. In the event you need to cancel your appointment, we ask that you give us at least 24 hours' notice.

Sincerely, PMC Sleep Medicine (919) 292-1201



REGISTRATION FORM

	PATIENT I	NFORMATION				
Patient's Name:						
Address:						
City:	State: Zip Code:					
Home Phone:						
Mobile Phone:		Other Phone:				
Patient e-mail:						
Date of Birth: Sex: Male Femal			Female			
Marital Status: Married Single Divorced Widowed Unknown						
Race: Black/African American Asian White American Indian/Alaskan Native Native Hawaiian/Other Pacific Islander Unknown						
Ethnicity: Hispanic	Non-Hispanic					
Primary Language: □ English	□ Spanish	□ Other:				
Social Security Number:						
Primary Care Doctor:						
		1				
	EMPLOYER	Information				
Employment Status: Employed	□ Self-employed	□ Retired □ Disabled	□ Student □ Unemployed			
Employer Name:						
Employer Telephone:						
_	E	ari Carmi am				
	EMERGEN	CY CONTACT				
Emergency Contact Name:						
Relationship to Patient:						
Emergency Contact Phone:						
RESPONSIBLE PARTY INFORMATION						
Parent/Guardian Name:						
Address:						
City:	Sta	ate:	Zip Code:			
Telephone:						
Insurance Information						
Insurance Company:						
Policy / Group Number:		Effective Date – From:				
Subscriber Name:		Patient's Relationship to Insured:				
Subscriber SSN:		Subscriber's DOB:				
Subscriber Employer:		Subscriber's Sex: Male Female				



Please Arrive 15 Minutes Before Your Scheduled Appointment Time

Pinehurst Medical Clinic Sleep Medicine Questionnaire

Name:Date:	
Referring Doctor:	
Why are you seeing a sleep specialist:	
Please help us find out about you by filling out the "Patient" side	of this form
PATIENT	CLINICIAN
When did your sleep issues begin? Any trouble sleeping as a child or teenager?	BMI>35 Age>50
Are you currently using a sleep aid and which one?	Neck:
Tell us about your sleep schedule:	Gender:
What is your weekday bedtime? wake up? wake up?	Mallampati:
How long does it take for you to fall asleep?minuteshrs. What time do you eat dinner? What snacks/drinks do you typically consume after dinner?	
What do you do after dinner?	
Do you do any of the following activities in bed before bedtime? Circle all that apply: Read Watch TV Play Video Games Falk on the Phone Use Cell Phone, Tablet, or Computer How many times do you wake up in the middle of the night? able to fall back to sleep easily? Yes No Not always How often do you need to get up to urinate during sleep?	
What do you do when you are unable to sleep?	
Do you work outside the home?	

PATIENT CLINICIAN

Do you take daytime naps?
Do you ever experience restlessness in your legs before bedtime? ☐ No ☐ Yes: how many days per week? If yes, does it disrupt your sleep? ☐ Yes ☐ No Do you move or kick your legs while sleeping? (Bed partner complains) ☐ Yes ☐ No ☐ Don't know
Currently smoking?
Have you ever felt the sudden loss of strength (arms/legs) in response to emotional experiences?
Are you sleepy or tired during the day?
Have you had close calls or accidents when driving due to sleepiness? ☐ Yes ☐ No Have you had any issues with concentration or memory loss? ☐ Yes ☐ No

PATIENT CLINICIAN

Please rate your chances of fall	ing asleep in th	ne following situations using the			
scale below:	_				
0 – would never doze					
_	ance of dozing				
2 – moderate chance of dozing 3 high chance of dozing					
Sitting and reading					
Watching television					
Sitting inactive in a public place					
While a passenger in a car without a break					
Laying down to rest in the afternoon when circumstances permit					
Sitting and talking to son Sitting quietly after lunch		ı)			
In a car, while stopped in					
ma car, while stopped in	traine for a few f	initates			
Rate the severity					
0134	56789	910			
None M	oderate S	Severe			
	_				
Have you been diagnosed with sleep apnea? \square Yes \square No If yes, are you on CPAP therapy? \square Yes \square No					
If no, please answer the follo		lies lino			
Do you snore?		□ Yes □ No			
If yes, is it loud?		□ Yes □ No			
Is it getting worse?					
Do you snore on your back? NoDo you gasp or choke during		n a chair? ☐ Yes ☐ G			
Has anyone ever noticed you s	-				
Thus unjoine ever monecu you s	top broatining dan	☐ Yes ☐ No			
Do you wake with a dry mouth	? □Yes □ No				
headache	P □ Yes □ No	o □ Sometimes			
Health Questionnaire:					
Allergies:		None			
Please list any current or past i	llnesses/medical	conditions you have			
been treated for:					
1					
2					
3	0	_			
Please list all current medication	ons: If PMC patie	ent, this is not needed.			
1	-				
2	_ 6				
3					
1	Q				

Pinehurst Medical Clinic Consent for Release of Protected Health Information to Family

I consent to disclosure of the following protected health information about me to the following family member(s) or person(s) involved in my care or payment of my care:

1	Phone:	Relationship:		
2	Phone:	Relationship:		
3	Phone:	Relationship:		
Check all that apply: All of my medical information Information necessary to schedule appointments for me Lab or test results Information necessary to provide, call in or pick up prescriptions for me Information necessary to help my family member(s) to pick up or arrange for medical equipment to be provided to me Information necessary to bill for or submit claims for care provided to me to government or private insurance payers My consent will remain in effect as long as I am a patient at Pinehurst Medical Clinic, unless and until I notify Pinehurst Medical Clinic in writing of any changes.				
Patieı	nt Name (printed):			
Patie	nt/Legal Guardian Signature:	Date:		
Relati	ionship to patient:			



Pinehurst Medical Clinic Patient Payment Policy

- 1. Payment is due at the time of service. This may include deductibles, co-payments, co-insurance, and services not covered by an insurance company.
- 2. Payments may be made by cash, check, money order, MasterCard, Visa, Discover, or American Express.
- 3. You may receive a separate bill for services provided by a FirstHealth Cardiology & Specialty Clinic provider at PMC.
- 4. Patients without insurance may be eligible to receive a discount for payment in full on the day services are provided. You will need to speak to a Patient Account Representative.
- 5. A No-Show Charge will apply should you fail to keep your scheduled appointment without giving us a 24-hour or greater advanced notice of your cancellation. Three (3) consecutive appointment cancellations and/or no-shows may result in dismissal from Pinehurst Medical Clinic. The No-Show fees are \$75 for a new patient office visit, \$25 for an established patient office visit, and \$25-\$250 for procedure/testing appointments.
- 6. Patients may be charged a fee for the completion of forms.
- 7. Patients who feel their level of income is not sufficient to enable them to pay the amount they owe may apply for financial assistance by completing an application. This application may be obtained from one of our financial representatives or by calling Financial Services at 910-295-9392. Please note in general, financial assistance is extended only to patients whose family income is at or below 150% of the federal poverty limits.
- 8. Balances due after your insurance has paid will be reflected on billing statements sent to the patient's, or responsible party's, address. The amount due on the statement is due in full upon receipt. If you are unable to pay the amount in full it is your responsibility to call Financial Services to discuss making other payment arrangements.
- 9. Unpaid charges billed to your insurance will appear on your statement indicating they are pending a response from the insurance company. If a charge has been filed with your insurance for over 60 days without a response, please contact your insurance company. If the charge remains unpaid it may become your financial responsibility.
- 10. It is important to remember that health insurance coverage and plans vary, and not all charges will be covered or paid in full. If your insurance denies a service or does not pay in full, you are responsible for paying the remaining balance.
- 11. Services received as a result of an accident are to be paid promptly. We do not allow additional time for payment where the accident results in a lawsuit or insurance case.
- 12. If your health insurance plan requires a preauthorization or referral, it is your responsibility to ensure it is obtained before services are received.
- 13. New patient visits are coded per industry standards based on whether the patient is new to the specialty or subspecialty. Reference the following link for additional information: https://www.aapc.com/blog/41276-new-vs-established-patients-whos-new-to-you/
- 14. Failure to pay a balance due promptly may result in one or more of the following:
 - a. Your account may be referred to a collection agency,
 - b. Your past due status may be reported to the applicable credit bureaus,
 - c. Your ability to receive services from Pinehurst Medical Clinic may be jeopardized.

We encourage those who have questions regarding this policy document or any aspect of their bill to contact us at (910) 295-9391 or toll-free at (866) 327.3159.

Access Your Health Information Online Where you need it, when you need it. Powered By FollowMyHealth

An all-in-one personal health record & patient portal that lets you access your health information online & on the go!



View test & lab results



Receive email care reminders



Send & receive secure online messages



Request appointments



Request Rx refills



Set up proxy accounts for children & dependent adults

To get started with a new account, give receptionist your email. To log in to an existing account, scan below.



Questions?