**Purpose:**

PMC is adding additional precautions to protect our patients and care teams during the COVID-19 pandemic.

**Policy:**

In order to slow the spread of COVID-19, PMC will follow CDC guidance and require all patients and approved visitors to wear a face covering or mask while in PMC clinics.

**Procedure:**

- Notify the patient of the requirement at the time the appointment is booked and upon the appointment reminder.
- Signage will be posted of the requirement at all screening entrances.
- Patients may wear a mask from home.
- If patient presents without a face covering, a surgical mask will be provided for them by the screener.
- If patient does not agree to wear a mask, the appointment may not proceed as planned. Explain to the patient that the appointment will be rescheduled.
  - Reschedule the appointment for a virtual visit
  - If lab only, patient may be redirected to the Pinehurst or Sanford virtual care clinic lab draw location. Appointment will need to be provided.

This policy is effective during the COVID-19 pandemic. PMC reserves the right to change this policy based on local, State, and Federal guidance.